

innovaphone Widgets

“The intelligent Call Me Button”



WebRTC
by innovaphone

innovaphone

PURE IP COMMUNICATIONS

Contents

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Use & purpose

- ❖ Excellent customer service
- ❖ Free of charge
- ❖ Minimal effort



Solution



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Sidebar view

The first available contact is displayed

As soon as the first contact is no longer available, the widget jumps to the next available contact in real time.



Sidebar view

The sidebar view is suitable for special pages such as:

- Product selection
- Support
- Hotline



The image shows a sidebar view of a contact card. On the left, there is a vertical grey bar containing a profile picture of a man, three circular icons (phone, video call, and email), and a right-pointing arrow at the bottom. To the right of this bar, the contact information is displayed in a light grey background. The name 'Torsten Schulz | Marketing' is at the top, followed by a green status indicator and the word 'Verfügbar'. Below this, the company name 'innovaphone AG' is shown, followed by the address 'Böblinger Str. 76, 71065 Sindelfingen'. Contact details include 'Tel. 07031 / 73009 - 0', 'Fax. 07031 / 73009 - 9', and the email 'info@innovaphone.com'. At the bottom right, it says 'Powered by innovaphone'.

Torsten Schulz | Marketing
■ Verfügbar

innovaphone AG
Böblinger Str. 76
71065 Sindelfingen

Tel. 07031 / 73009 - 0
Fax. 07031 / 73009 - 9

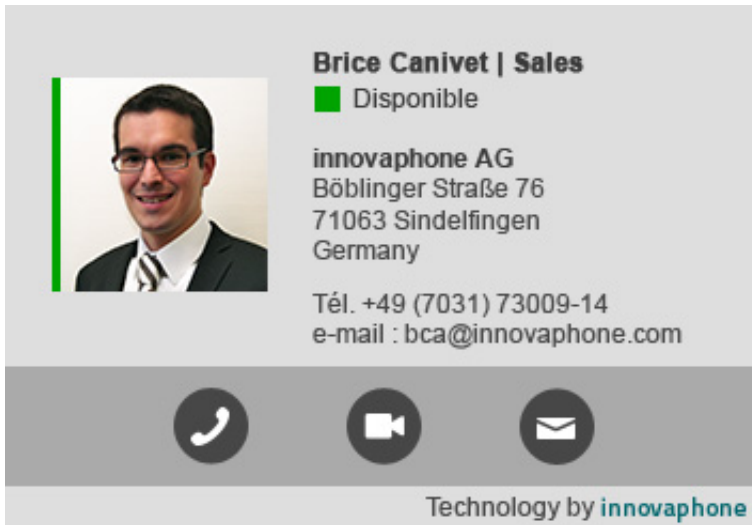
info@innovaphone.com

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Business card view

The business card view is ideal for




- Contacts organised by company site
- Business divisions (Sales, Logistics etc.)



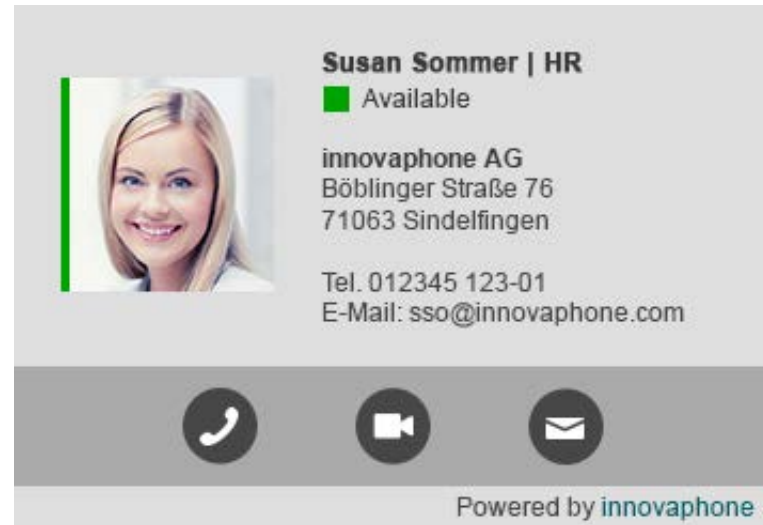
Brice Canivet | Sales
■ Disponible

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Technology by [innovaphone](#)



Susan Sommer | HR
■ Available

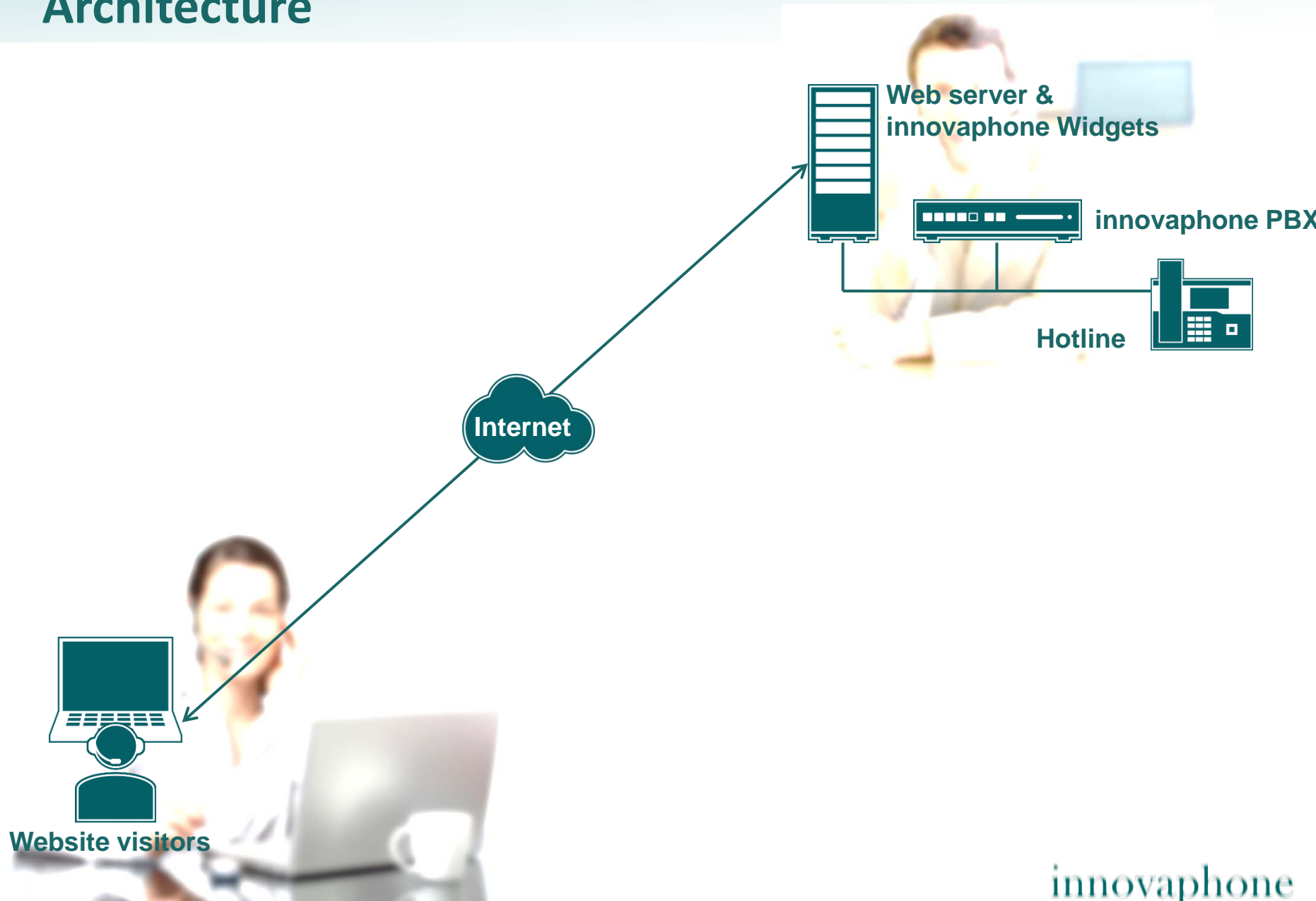
innovaphone AG
Böblinger Straße 76
71063 Sindelfingen

Tel. 012345 123-01
E-Mail: sso@innovaphone.com

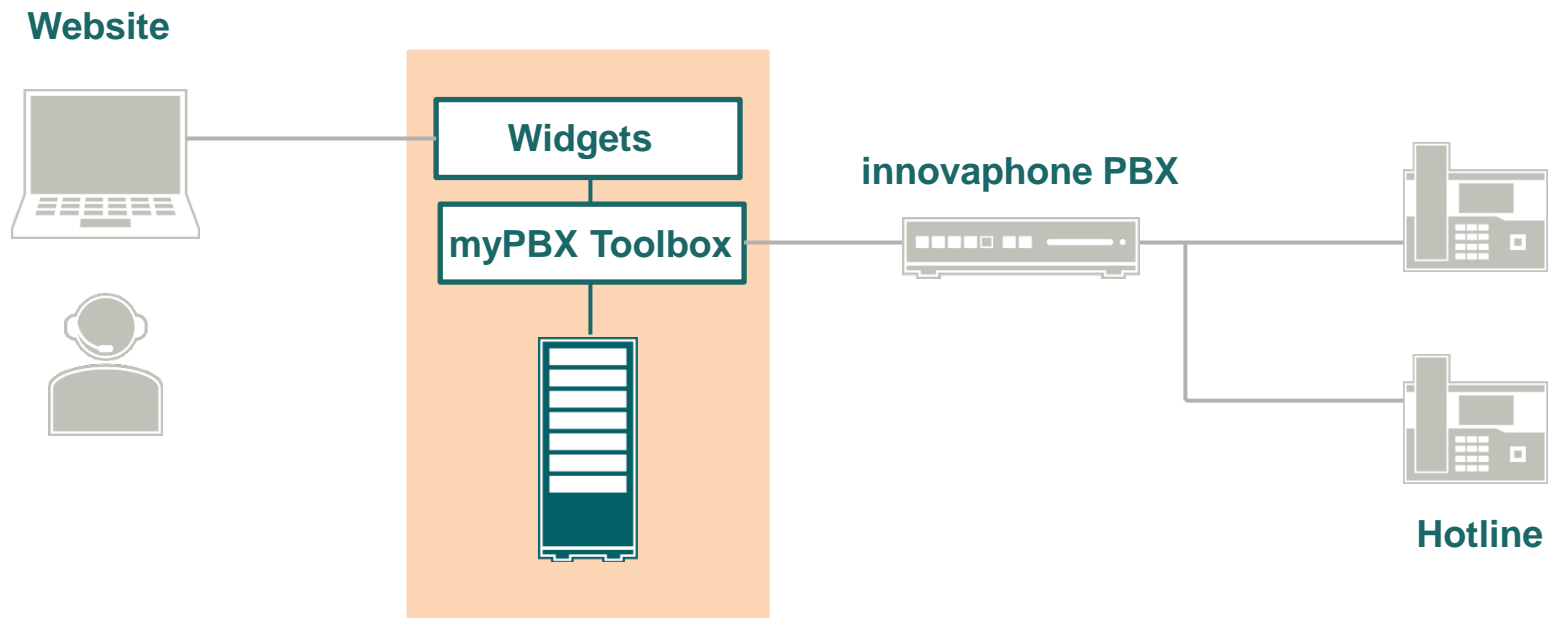
  

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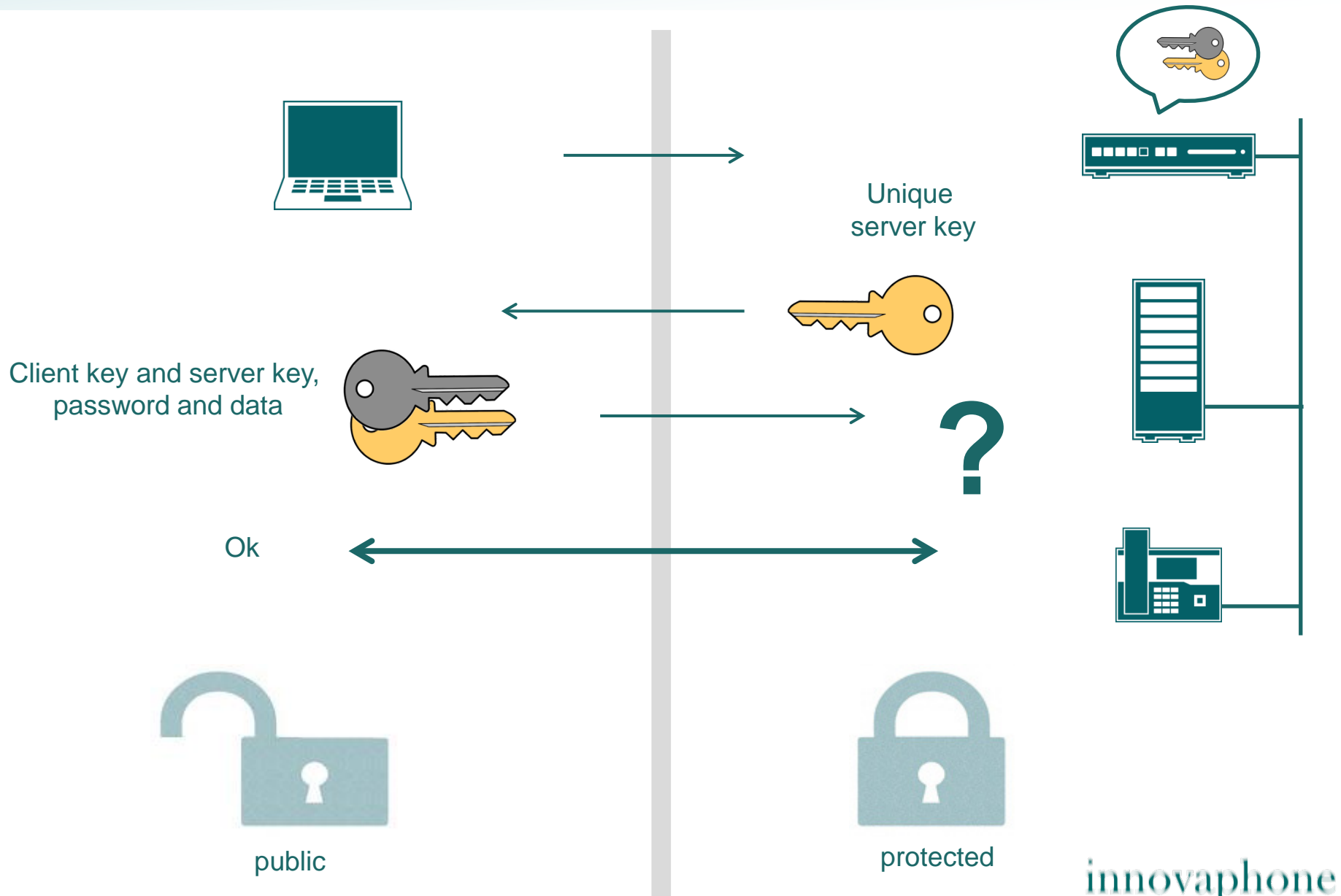
Architecture



Architecture



Security



Security

- Login via SHA method with unique keys
 - Makes interception redundant
- Voice connection via DTLS and SRTP
 - Impossible to eavesdrop a conversation
- No access to trunk line or any others phone numbers
- Visibility of contact person can be restricted



Installation

1. innovaphone PBX
2. Website
3. Which employees are displayed on which page

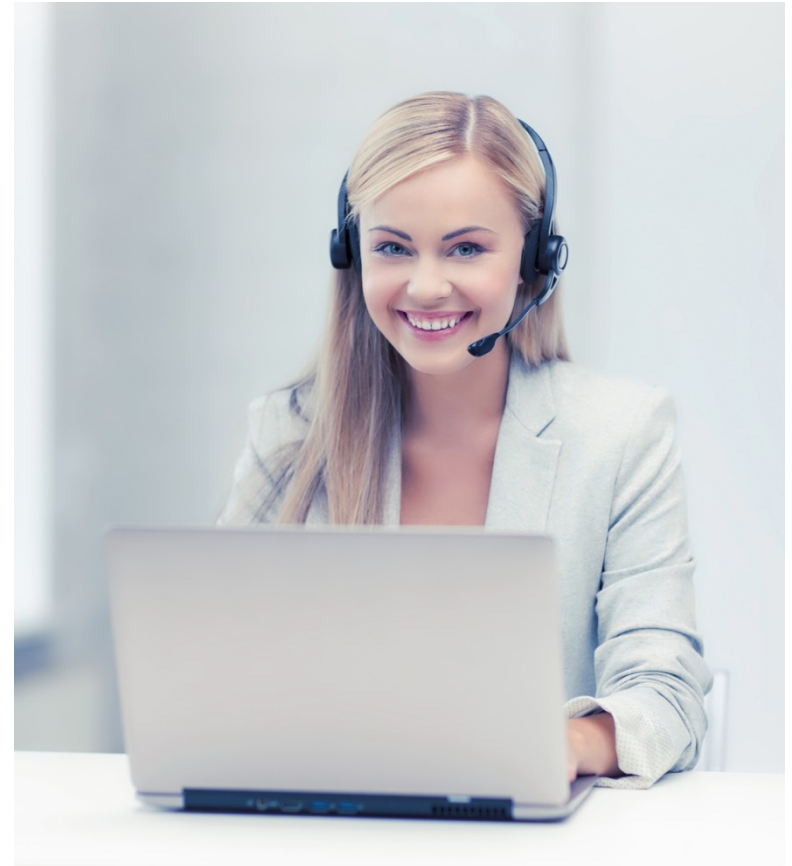
→ You can find detailed installation instructions on the partner portal of the innovaphone website

Configuration of the innovaphone PBX

Create a new user in the PBX

Create filters and associate them with the new user

Incorporate WebRTC Channel licenses



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Installation on the Web server

- Save files
- Store images of contact persons
- Insert files into html file
- Test & release



Initialisation

Insert CSS files into header

Insert JS-data preferably at the end of the html-file

```
<script>
var parameters = {
    urlPbx: "wss://pbx.example.com/PBX0/WEBSOCKET/websocket",
    urlAuth: "https://www.example.com/WebRtcAuth.php",
    pathPrefix: "js/",
    companyName: ',Example AG',
    companyStreet: 'Str. 99',
    companyCity: ',1234 City',
    companyTel: '0321/ 4444- 0',
    companyTrunk: '0321 / 4444',
    companyFax: '0321 / 4444- 9',
    companyEmail: 'info@example.com',
    supporters: [
        {name: 'Dummy 1', shortcut: ',d1', phone: '210', img: 'img/dummy1.jpg', 'email': 'dummy1@innovaphone.com', department: 'Development'},
        {name: 'Dummy 2', shortcut: ',d2', phone: '211', img: 'img/dummy2.jpg', 'email': 'dummy2@innovaphone.com', department: 'Sales'}
    ]
};
new innovaphone.widget.SideBarWidget(parameters);
new innovaphone.widget.CardWidget(parameters);
</script>
```

Translation (optional)

var parameters...

```
,  
translations: {  
  available: "Verfügbar",  
  unavailable: "Nicht verfügbar",  
  call: "Anruf",  
  videocall: "Videoanruf",  
  email: "E-Mail",  
  confirm: "Mit verlassen dieser Webseite wird Ihre Verbindung beendet. Bitte nutzen Sie den Rechtsklick mit der Option Link im neuen Tab öffnen.",  
  unsupported: "Dieser Browser unterstützt kein WebRTC"  
}
```



Outlook

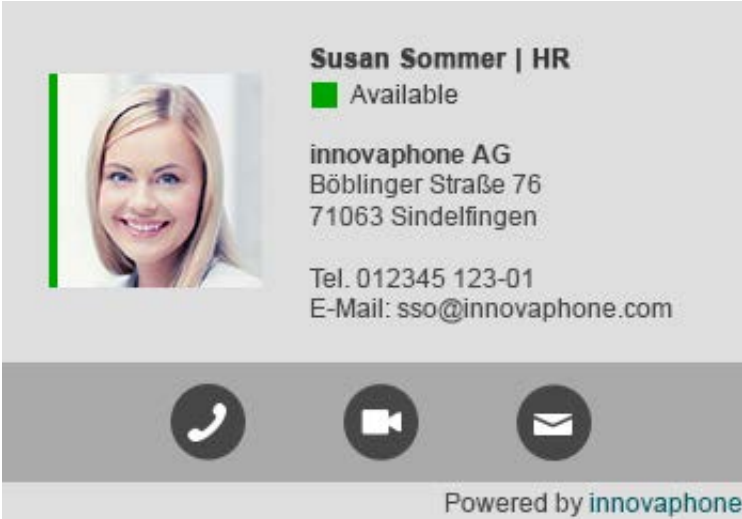
Conference widget

- ✓ Possibility of entering a PIN
- ✓ Application sharing, additional to audio & video
- ✓ Mute (turns one's own microphone off)

Intended for webinars and all kinds of telephone and video conferences

Course of action

- ✓ Get in contact with web designer & PBX administrator
- ✓ Internal agreements
- ✓ Decide which employee will be displayed on the website



Susan Sommer | HR
■ Available
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E-Mail: sso@innovaphone.com

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The image shows a digital employee card for Susan Sommer. It features a profile picture of a woman with blonde hair, a green status indicator for 'Available', and contact information for innovaphone AG. At the bottom, there are three circular icons for phone, video call, and email, and a footer that says 'Powered by innovaphone'.



innovaphone widgets ...

- ✓ Only available contact person is displayed
- ✓ Personal contact through image and video
- ✓ Easy to use, just one click
- ✓ Free of charge – no call charges apply
- ✓ Protected by state-of-the-art encryption
- ✓ Easy to install



Thank you!

Questions?



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