# Mobile Communication of the Future

Independent of manufacturer & technology

Uwe Barthelmes

Senior Channel Management



## Agenda Workshop

Ascom DACH

Ascom Portfolio Overview

Intelligent alarm handling

Optimal security for employees





### Ascom

A global company with innovative strength and a focus on local service

Key Facts1300<br/>Employees Global180<br/>Employees DACH18<br/>Countries160 Years<br/>Experience



Swiss roots - Global presence with strong local service & support



160 years of experience in the field of secure, mobile & reliable communication solutions



Longevity, stability and innovation



Digitization partner to design all phases of the project flexibly and individually





### Ascom in brief

Leading providers of on-site mobile communications and workflow orchestration solutions

#### Healthcare



### 12,000+

Hospitals equipped with Ascom software solutions globally



### 100,000+

Global installations of Ascom nurse call systems



Enterprise

### 20,000+

Enterprise installations globally



#### 800 Millionen

Clinical alerts handledeach year



### 6,000

Elderly care installations



#### #2

In overall enterprise mobility volume globally



#### 1.8 Millionen

Hospital beds equipped globally



#### **OEM**

Established distribution partnerships with leading communication specialists worldwide



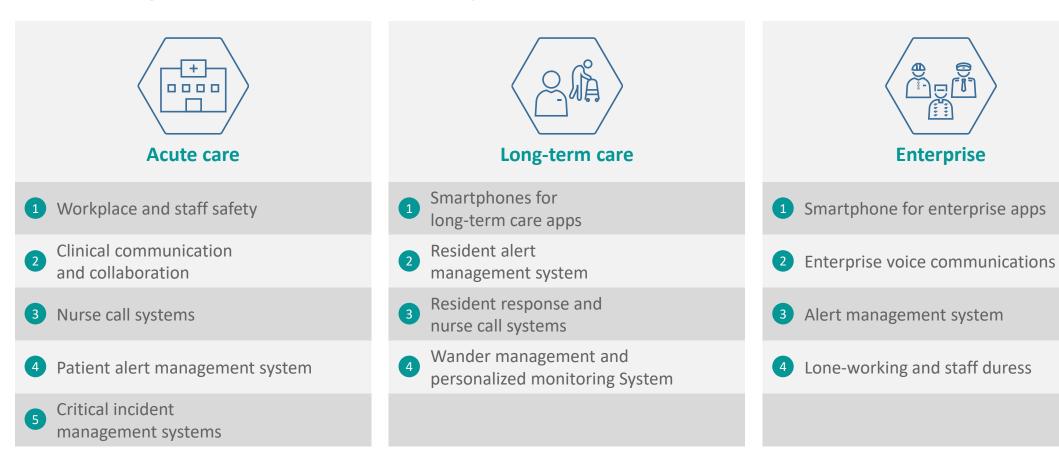
### Make processes more efficient



Get the Right Information, in the Right Context, at the Right Time, at Any Place

# Our offerings

A wide range of competitive and ready-to-sell solutions



## Ascom Enterprise Platform

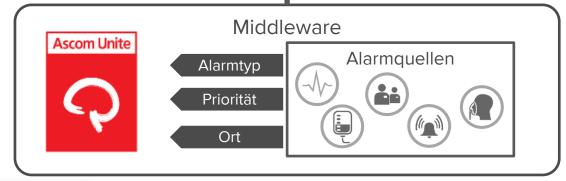


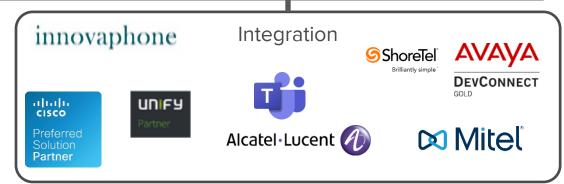






### Infrastructure







### Ascom Handsets & Smartphones

d43



The «Basic-Model»

The d43 is the right device for **pure voice communication** and for people who work primarily in the office

d63/i63



The «Advanced»

The d63 is the end device for voice communication and interactive messaging, e.g. for receiving alarm messages. It has an integrated alarm button to trigger alarms. It can also be used in industrial environments.

d83



The «Robust»

The d83 is the **robust end device** for use in harsh
production environments.
Includes the manual alarm
button and also automatic
alarms. Also available as an
explosion-proof variant

Myco 3 (DECT/WiFi/Mobile)



The «Smart»

The Myco 3 is an Android
Enterprise based
smartphone that enables
voice communication and
messaging as well as
supporting a broad app
ecosystem



## Ascom Myco 3

### **Custom made smartphone**

- 5"-full-HD-screen
- Robust aluminum chassis (IP67)
- Corning® Gorilla® Glas 3
- Emergency call button with location
- Carrying / belt clip
- Interface for alarm management

#### **Professional disinfection**

Can be disinfected with common clinical solvents



#### **3 Versions**















#### Professional barcode scanner

Supports a variety of barcodes





#### No downtime

Battery replacement via true hot swap









## Localization options

### DECT



- Base station
- DECT Beacon
- WiFi
  - Access point

















GPS

































## Intelligent alarm handling

Secured accessibility of employees via their mobile devices.

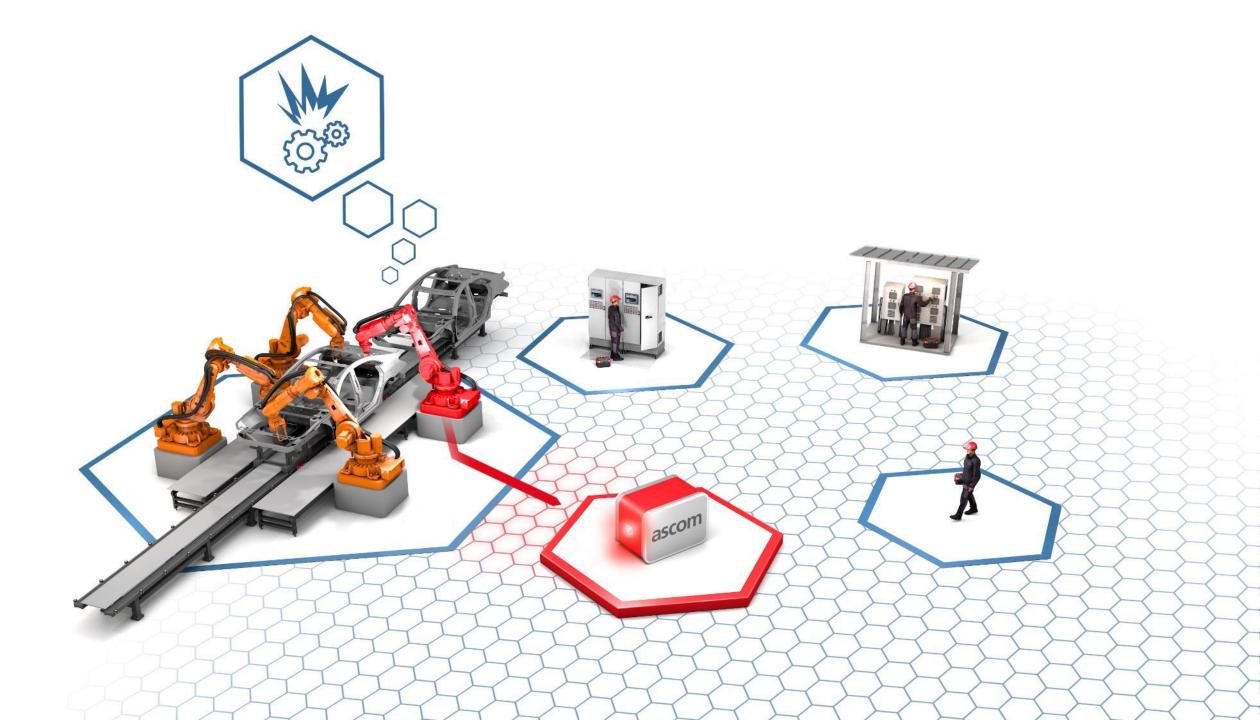
- Interactive messaging
- escalation management
- Location-Based Services

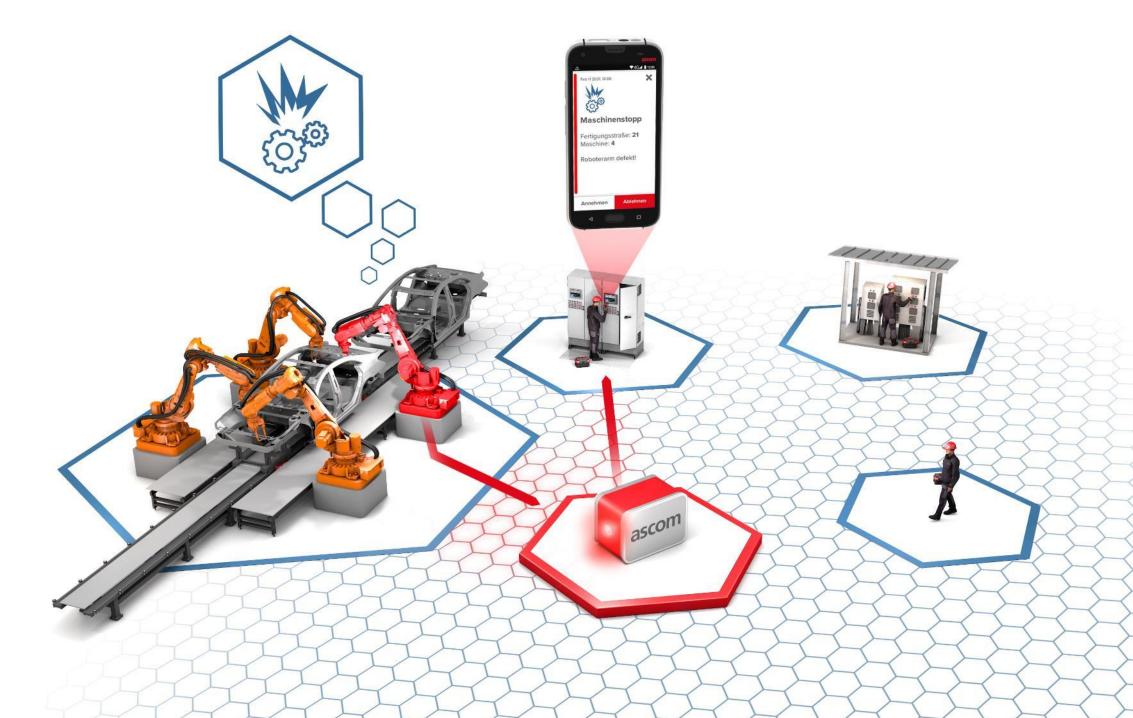
- Availability monitoring
- Broadcast call
- Evaluation / Monitoring

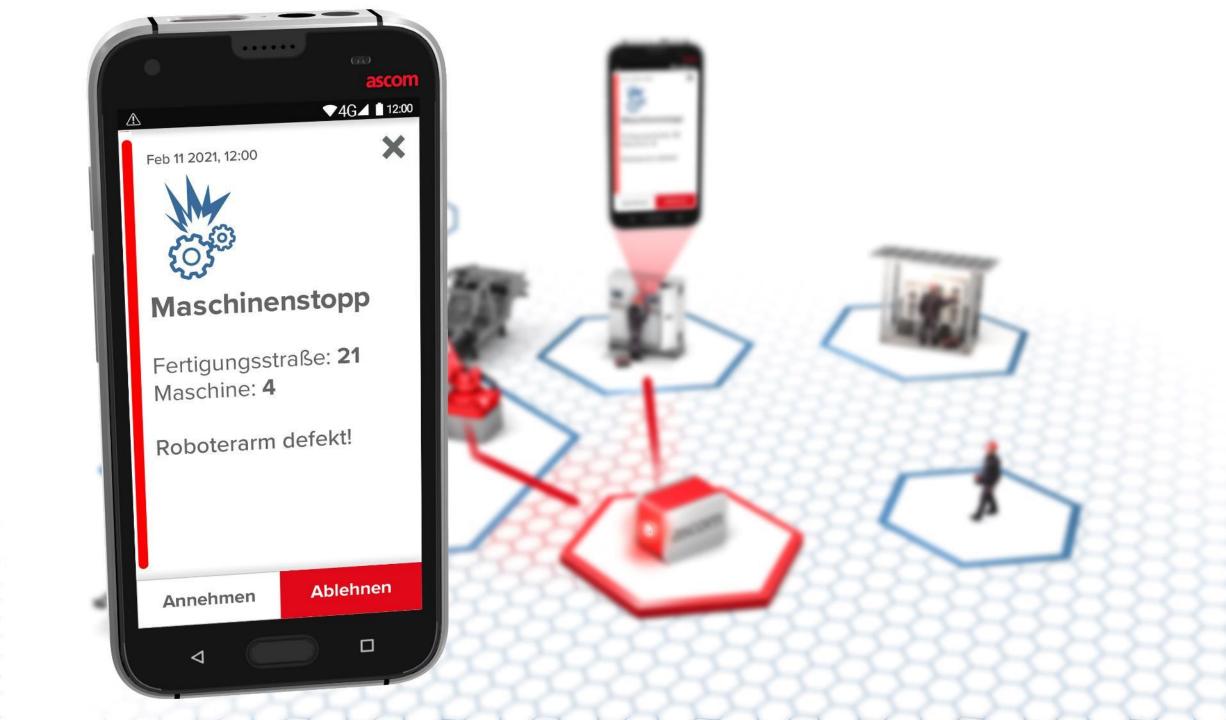


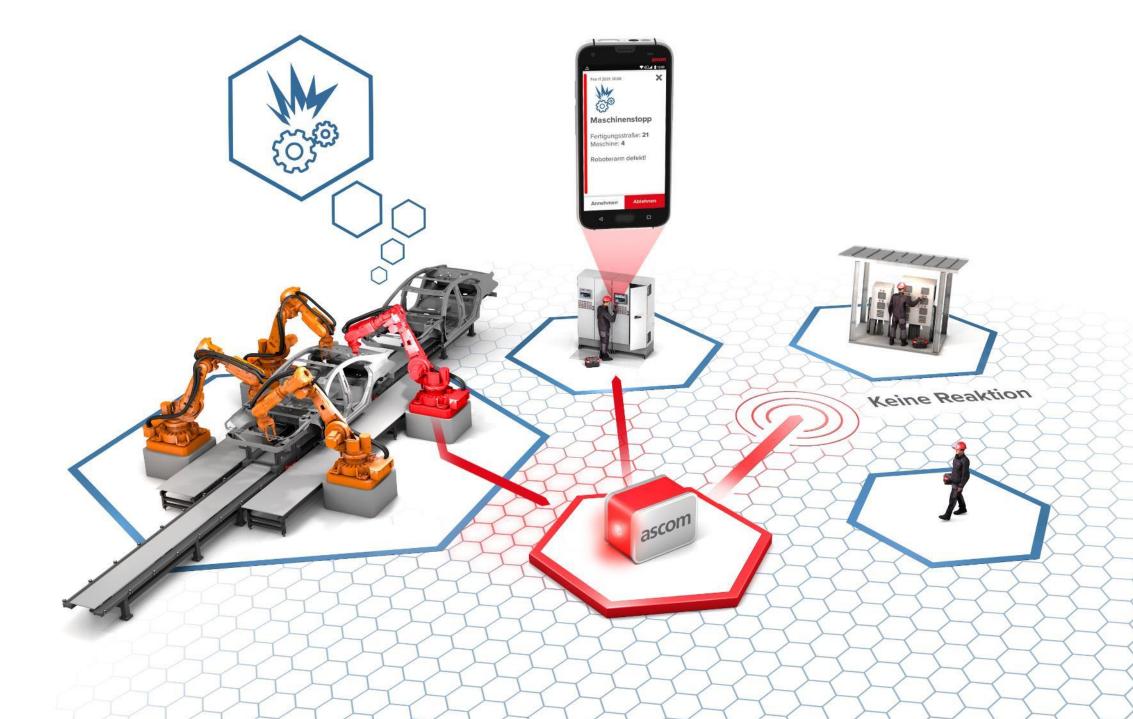
## Smart alarming - example machine reports a problem

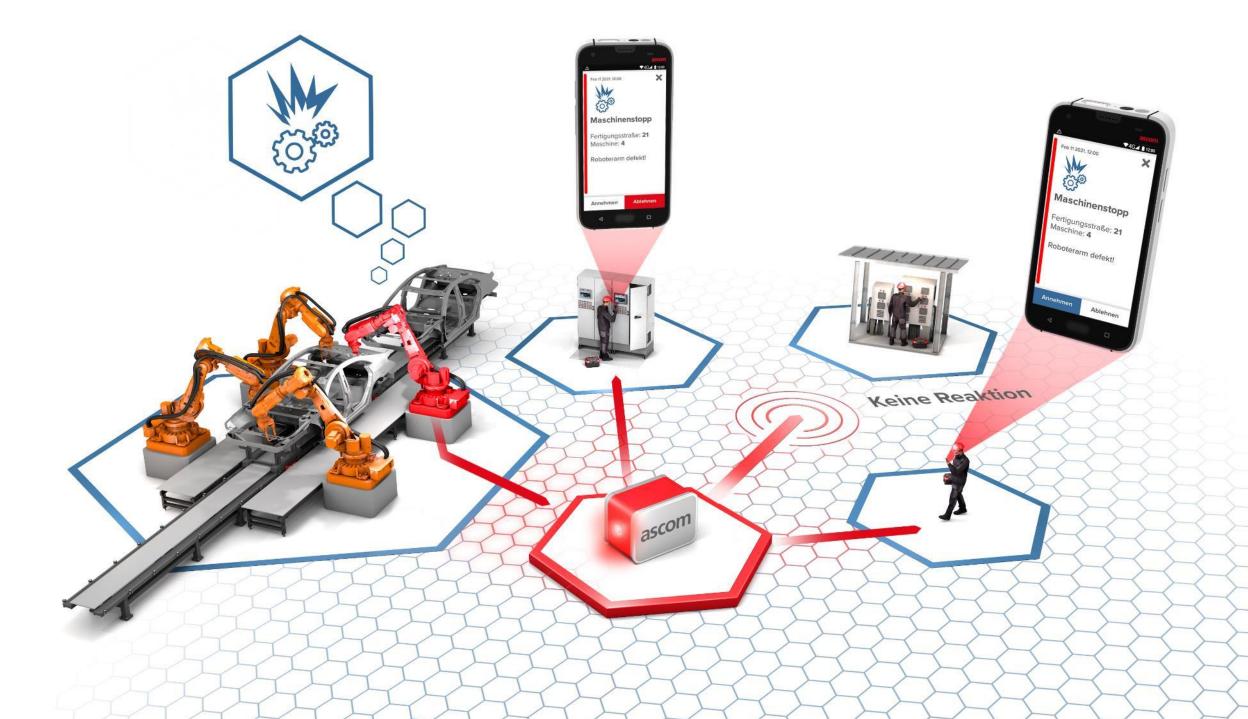




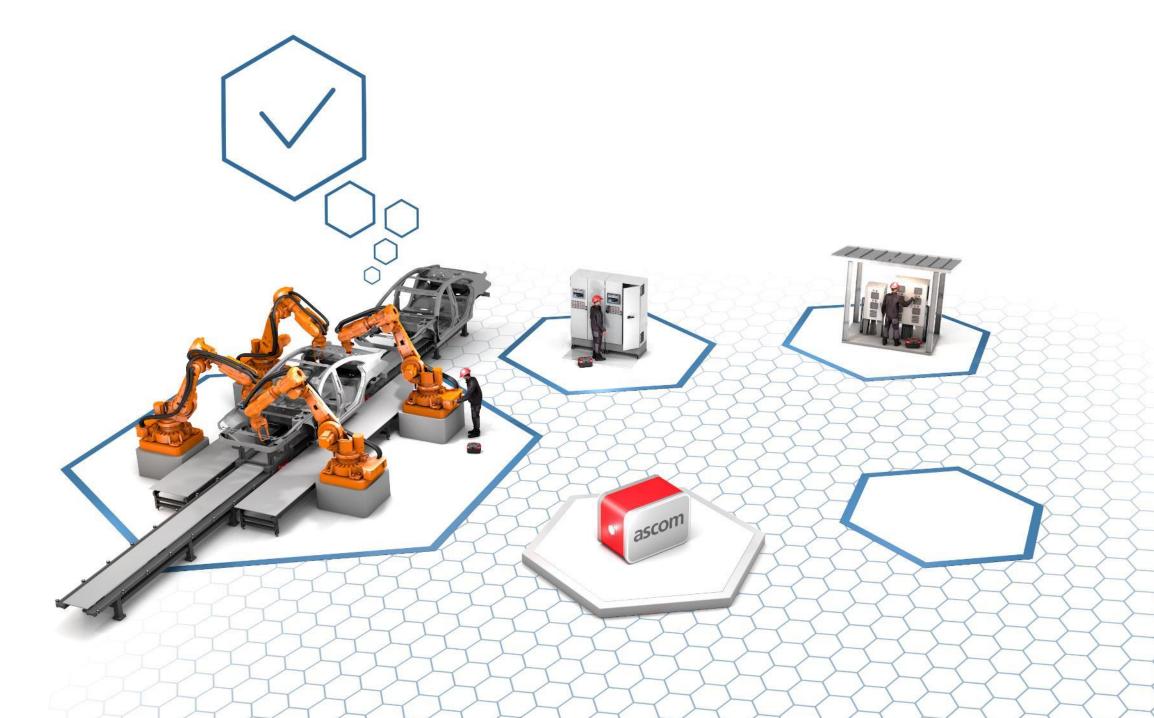




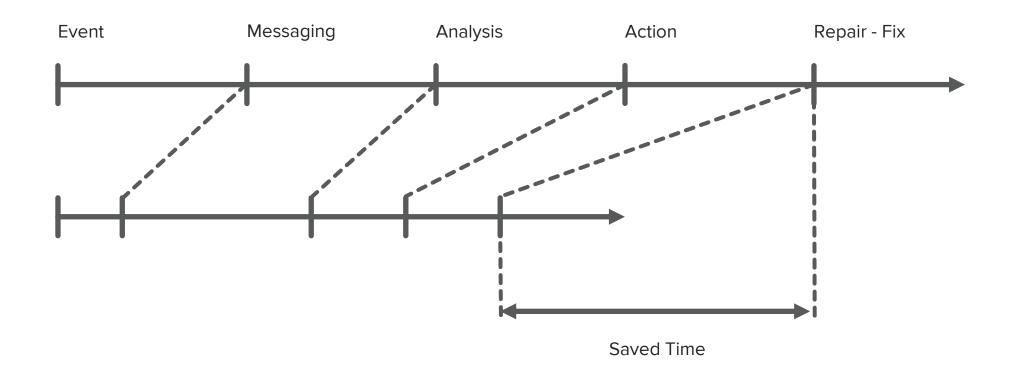








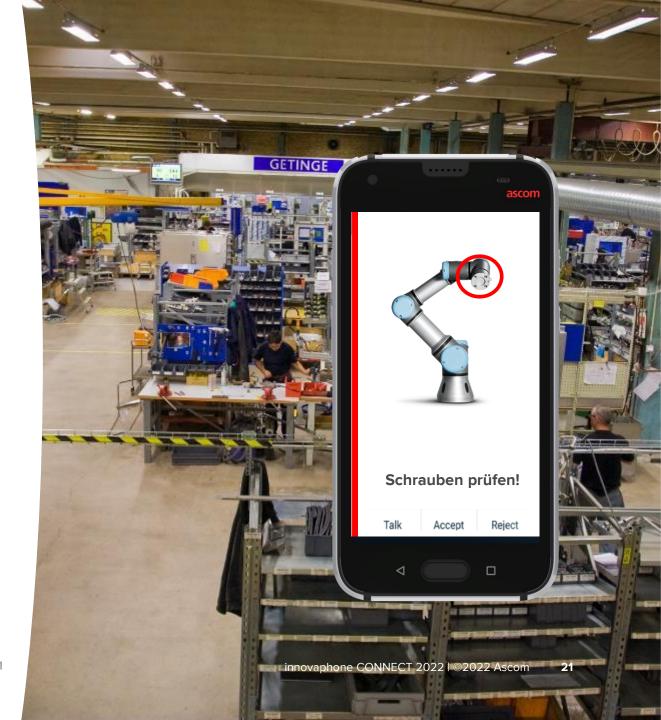
## Much faster reaction time in the case of problems





### Efficient workflows

- Skill and location based manual intervention
- Specified messages based on importance and urgency
- Detailed descriptions and visualizations of tasks
- Request for remote assistance immediately







Optimal Safety for employees

ascom

### Important Requirements!

- Easy-to-use devices (acceptance)
- Procedures should avoid false alarms
- Secure alarm transmission (feedback, confirmation, logging)
- Multiple ways of forwarding alarms to helpers
- Integration with reporting and other security systems
- Fast help through real-time transmission and localization





## Certified according to DGUV

- Certified according to DIN VDE V 0825-1 (Alarm times, documentation, etc.)
- Robust personal emergency signal device (min. IP52)
- Finding the person seeking help within 10 minutes
- Logging of all alarms
- Fail-safety of the PNA system
- Registration procedure
- Permanent technical monitoring of the entire system





## Alarm types

- Pushbutton alarm
- Silent alarm
- No motion alarm
- Man down alert
- Rip cord alarm





### First aider alert

What is important?

- Defined and implemented processes for emergencies
- Protection of employees
- At the victim in 3 minutes? Otherwise,
   there is a risk of death or brain damage
- Implementation of legal requirements
- Emergency documentation
- Automatic escalation
- Reliable alarming





### First aider - Alarming

- Medical incidents are reported to the gate by voice call to the internal number "112
- Operating PC with web interface at the gate
- Alarm text messages are created manually or with the help of predefined texts to the company paramedics
- In addition, an info mail and/or SMS is sent to the safety officer and the personnel department.
- Service "company paramedics" can be optionally switched on at the handset
- Quick selection of ambulance, first-aid station or other company paramedics

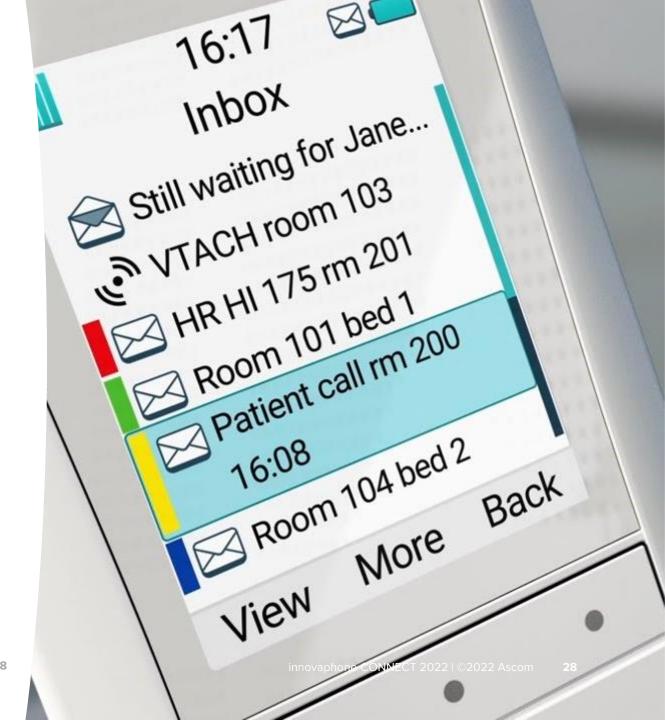




## First aider groups

Log in and log out

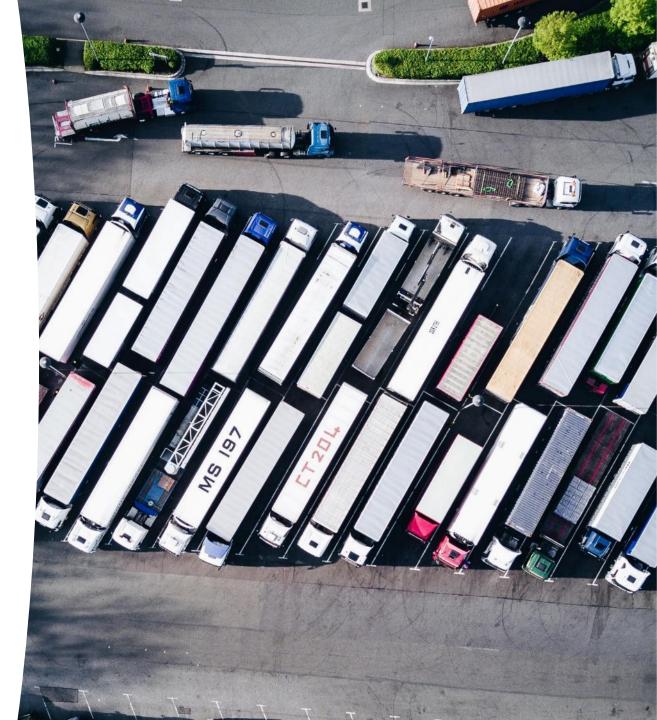
- Manual logging in and out of groups
- Flexible scheduling
- Logging in and out at the Ascom handset
- Improved group utilization
- Temporary logout





### Further Ascom Solutions

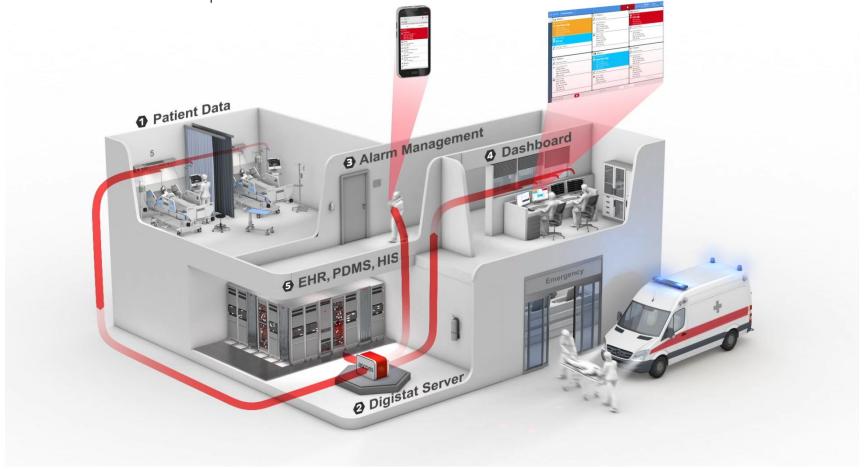
- Evacuation
- Guard control system / rounds
- Truck control system
- Order management
- And many more...





## Ascom Healthcare-Platform

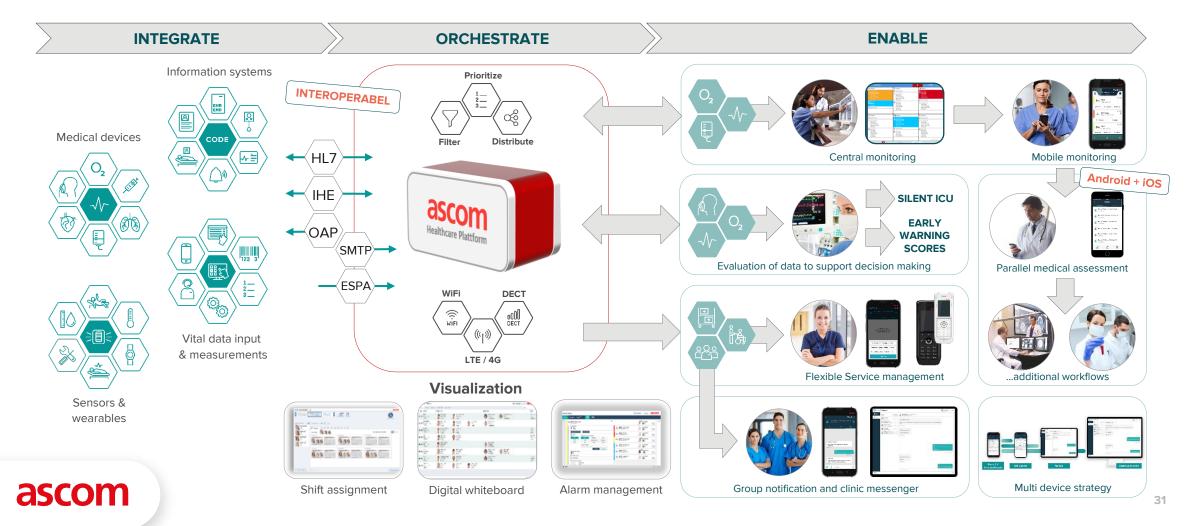
An insight into our solution portfolio



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### Ascom Healthcare Platform

End to End architecture with integrated workflow management



## Strategic partners & integration in our ecosystem

**Medical Device** 



**EMR/EHR** 

Mobility Apps

**RTLS** 

**EMM & ICT Security** 

PBX & UC

WiFi















































































































cisco

Partner



















# Thank You

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