



XPhone Connect for innovaphone myPBX.

Contact data is the very foundation of any communication. However, most data is dispersed throughout the organisation and among various databases. With XPhone Connect you can access all your contact information directly in your innovaphone myPBX client by means of a flexible free-text search while incoming callers are reliably identified.



All Contacts. In innovaphone myPBX.

Almost any business accumulates a plethora of contact data over the years. The drawback: this data is stored in various databases, applications or in the cloud. With XPhone Connect you can link virtually any data source to your innovaphone myPBX client – even private Outlook folders as well as ERP- and CRM-systems. The data is moreover used for caller identification: any incoming caller, whose information is stored in one of the connected databases, is reliably identified before the call is even answered.



Flexible Search. Precise Results.

Whether you are searching for a name, company or telephone number: with XPhone Connect you can search all connected databases by means of a flexible free-text search directly in your myPBX client. Thanks to the powerful search index you get your search results in a split second. And best of all: these features are not only available in your Web client, but also in innovaphone IP Phones. Not enough data already? Then you may want to link directory services like public telephone books to your myPBX client.



Intuitive User Interface. Central Administration.

No programming skills required: frequently used data sources (Microsoft Dynamics, Outlook, IBM Notes, etc.) are preconfigured. Via drag and drop all other sources are added and data fields matched. Like this, all features are instantly available in the users' myPBX client without the need for additional local installations.

In a Nutshell

Features

- Flexible free-text search (e.g. family/given name, department, company, etc.):
 - In the Web client
 - In innovaphone IP Telephones^{1,2}
- Caller identification:
 - In the Web client
 - In innovaphone IP Telephones^{1,2}
- Search prefix to search public or private contacts
- Search result prioritisation
- Proximity search

Administration

- Plug & Play setup
- Intuitive web interface
- Import & export of settings
- No installation of client components required

Technology

- Direct access to original data
- High performance index with cache for fast search
- Multi-site capable telephone number index
- Database prioritisation
- Phone number normalisation

Supported Data Sources (Examples)

- Active Directory / LDAP
- ODBC
- XPhone Connect Server User
- Microsoft Outlook: public contacts
- Microsoft Outlook: private contact folder¹
- IBM Notes: public contacts
- IBM Notes: private contacts¹
- Microsoft Dynamics CRM
- Microsoft Dynamics NAV
- Salesforce
- SAP R3 / R6
- Public telephone directories
- CSV / TXT

Configuration

- Number of databases: 10 (expandable)
- Multiple mapping of data fields
- Aggregation of data fields
- Mapping wizard for easy data field allocation (Drag & Drop)
- Preconfigured mapping diagrams for data fields of frequently used data sources
- Create & edit custom data fields

¹ Accessing personal contacts via LDAP capable telephones is only possible if devices support user authentication.

² Compatibility and functionality may depend on utilised LDAP capable telephones.

Get to know XPhone Connect Directory for innovaphone. Capitalize on new features and transform your myPBX client into a powerful contact search engine.

Send an email to sales@c4b.de and request your XPhone Connect Directory test licence.

XPhone Connect Directory test licence:

- Test for 30 days
- All features
- No licence fee

Supported versions:

- myPBX Web-Client V12R1
- innovaphone IP232-Telephone w/ Firmware V11R1SR1 or V11R2SR10