

innovaphone Case Study

The Luxury Liner Chose IP-Telephony A case study from our Swedish partner, COBS AG



Photo: Cruise ship Caledonian Sky

Caledonian Sky

The cruise ship Caledonian Sky which will operate between Asia and America recently left Gothenburg harbour after an extensive refit, among other things the telephony system is replaced and improved. MNC Marine chose to install an innovaphone system from COBS.

MNC Marine, from the Åland Islands, delivers high quality IT solutions, specially developed to suit the marine environment on board. The company always uses carefully selected and tested hardware and for their customers they do the installation, maintenance, monitoring and reporting, which results in operational reliability and high security.

Patrick Sjöberg, MD on MNC Marine is satisfied with the choice of business partner, "The products from COBS meet all of our demands, and thanks to their short lead times, we could quickly get the installation done, which in this case was extremely important since the ship was in port only for a short time."

The ship uses satellite communication for all incoming and outgoing calls, and they have chosen to use the IP800 Gateway as a base and IP adapters for analogue connections. Which phone to install was no hard decision to make! The IP222 and IP232 are the latest models from innovaphone, with their award winning design they nicely fit into the classy and luxurious environment on board.

The phones have a modern design with large color display and programmable keys, the sharpest model even has a touch screen. To give the passengers an extra touch of luxury and great quality an appealing background picture decorates the telephone display.

One of the main advantages with the solutions from innovaphone is that they are easy to install and maintain. IP800 is an extremely stable and durable Gateway, designed in steel and without ventilation or other moving parts, which means that it is extremely resistant to vibrations and shakings, common on ships. IP800 is a modern Gateway serves as a link between traditional telephony and IP-telephony. The system is scalable and suitable for both small and large businesses.



innovaphone IP phone IP232



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