

Growing with innovaphone myApps Cloud

innovaphone
CONNECT 2022





innovaphone – Evolution and Innovation

continuous **evolution**
for 25 years ...



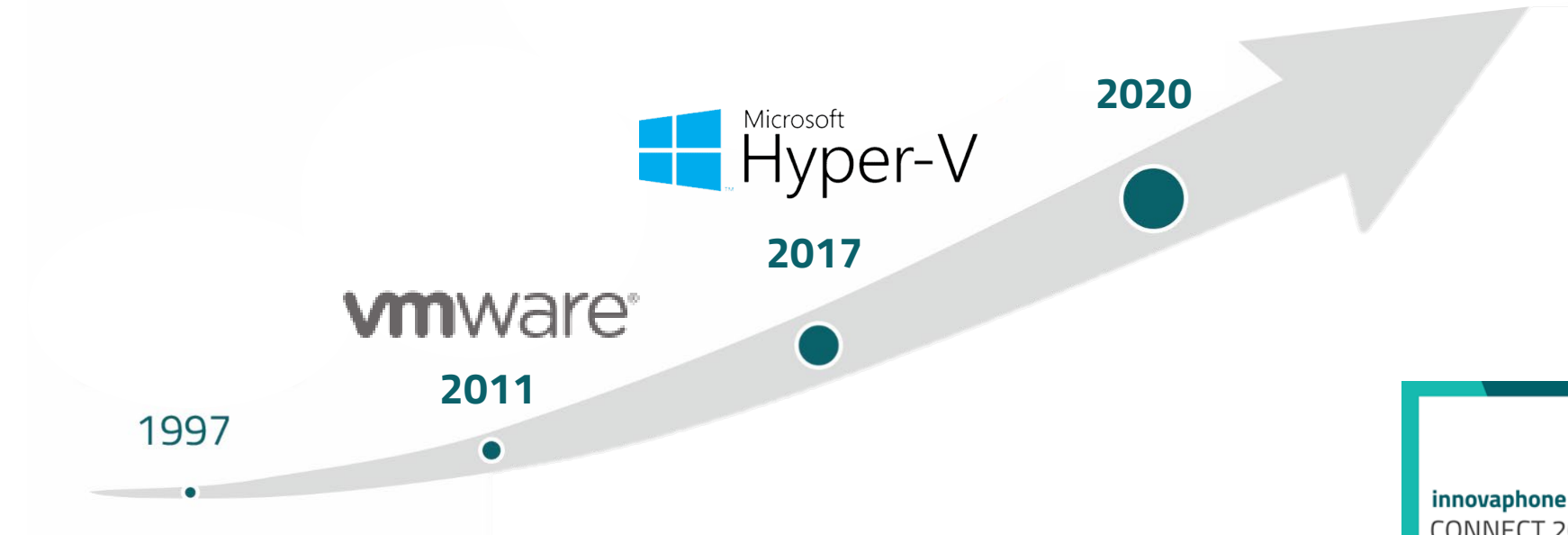


Evolution also with Virtualization

- 2011 – V.9 with **VMware** support
- 2017 – V12r2 with **Hyper-V** support
- 2020 – **Software Rental + innovaphone myApps Cloud** platform ready for sale
- 2022 – **Hardware Rental**
- 2022 – **innovaphone myApps Cloud PREMIUM**



2022





Since 2020: Rent, Buy or Move to the Cloud

Cloud



- 'Opex' model
- Operation in the innovaphone data center
- No investment and no capital commitment
- No fixed contract period
- Updates are included
- Flexibility when adding or reducing the numbers of users and features

Rent



- 'Opex' model
- Installation on premises
- No investment and no capital commitment
- No fixed contract period
- Updates are included
- Flexibility when adding or reducing the numbers of users and features

Buy



- 'Capex' model
- Installation on premises
- One-time investment, no monthly fees
- --
- Updates with optional software service agreement
- Users and features can be added flexibly

innovaphone myApps Cloud + Rental - OPEX Components

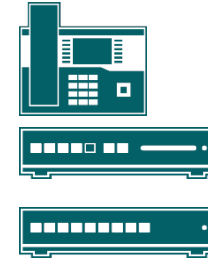
innovaphone OPEX Components

Software Rental



- with billing via iSC ...to the second.

Hardware Rental



- Phones
- Gateways
- Adapters

innovaphone OPEX-/Cloud-Solution

innovaphone myApps Cloud

- active / passive operations



innovaphone myApps Cloud PREMIUM

- autom. active / active operations
- hotline service and more



innovaphone Services / Resources

staff / professional

- provisioning
- operations
- on-call duty
-

data center I

- infrastructure
- geo-redundance

data center II

- extended infrastructure
- automatic geo-redundance
- extended autonomy

innovaphone myApps Cloud + Rental - OPEX Components

innovaphone OPEX Components

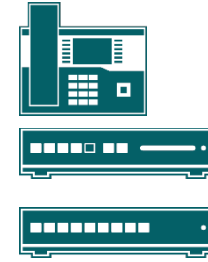
Software Rental



- with billing via iSC ...to the second.

Hardware Rental

- Phones
- Gateways
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Partner OPEX / Cloud Solution

Partner myApps Cloud

- operations
- hotline service and more



Partner Services / Resources

staff / professional

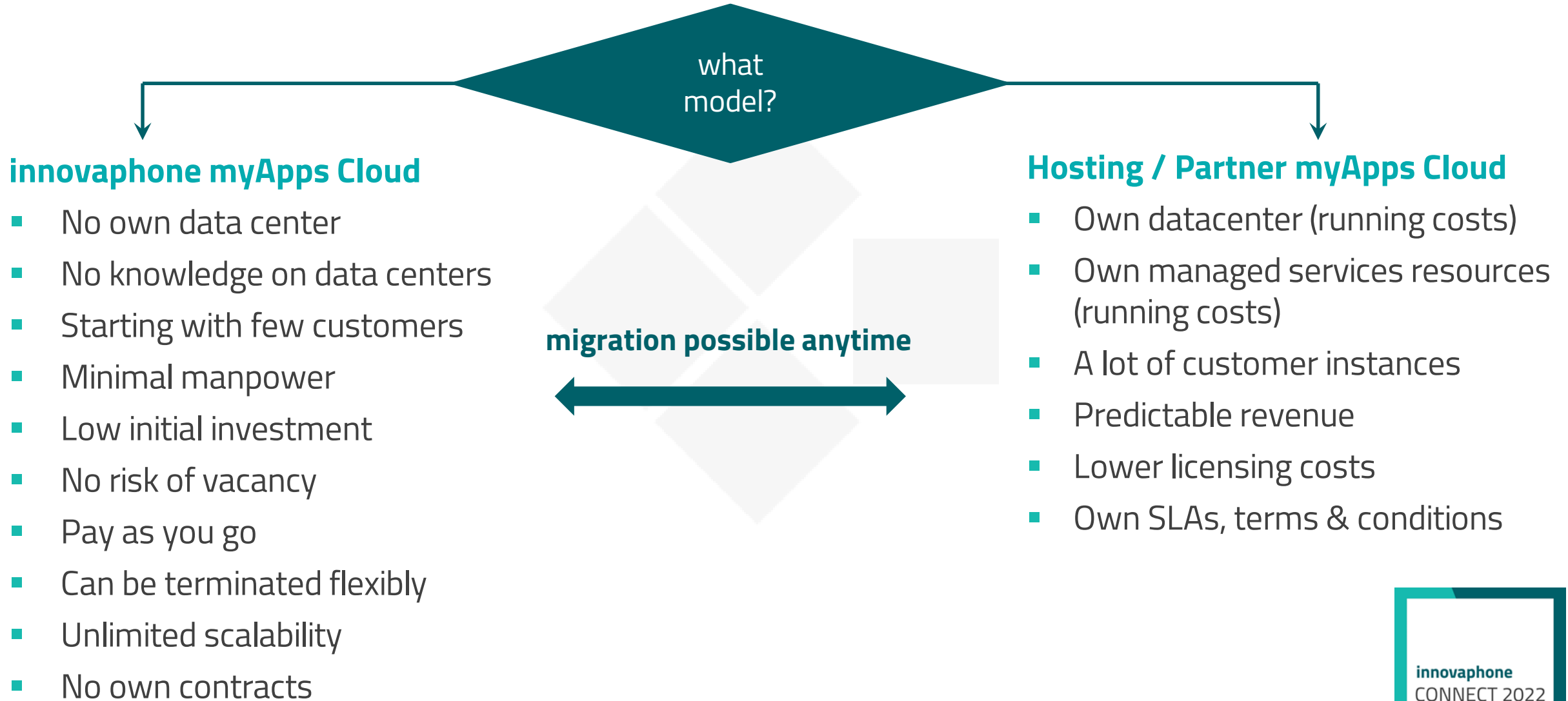
- provisioning
- operations
- on-call duty
-

Partner data center

- infrastructure
- redundance
- ...



Suitable Introduction to the Cloud



Example for Individual Cloud Packages (per User)

Functions	Starter	Basic	Advanced
Core PBX with extensions, features such as call distribution, multiple queues, incl. ACD and IVR, profiles, Files app, Platform Manager and Devices app, apps for alarms & events, call list, directories (Users app), presence synchronization, chat, Outlook integration, full WebRTC support, flexible myApps client in different operating systems. Security protocols: (SIPS, H.235, SRTP, AES, HTTPS, LDAPS)	IPVA Lic Port Lic ----- Σ 6.00 € / month	IPVA Lic Port Lic Phone Lic Softphone Lic Voicemail Lic ----- Σ 10.00 € / month	IPVA Lic Port Lic UC Lic ----- Σ 12.40 € / month
Additionally: Operating a telephone via the computer including a softphone.			
Additionally: Complete UC package with desktop sharing, video, voicemail, mobility, Fax and RCC app.			
Additional functions (selection):			
▪ Hardware rental: e.g. IP101		4.70 EUR / month	
▪ Switchboard app		48.00 EUR / month	
▪ Queue Monitor		0.60 EUR / month	
▪ Conference app		0.60 EUR / month	
▪ Reports app		0.60 EUR / month	



Service Levels in the innovaphone myApps Cloud

	innovaphone myApps Cloud	innovaphone myApps Cloud PREMIUM
<u>Data Center:</u>		* in subject to sales release
georedundancy:	active / passive	active / active
infrastructure backup:	weekly	daily
recovery time:	hours (manually)	minutes (fully-automated)
autonomy time on power failure:	1 day	5 days
service provisioning:	within 24 h	within 24 h
min. contract term:	none	6 months *
<u>Hotline Service:</u>		
Support-hours:	during business hours	24 h x 7 *
<u>Cost / instance:</u>		
basic fee / mth.:	500 iSC/mth (min. consumpt.) or 50 € / RRP	additional 1.500 iSC/mth (fixed) or 150 € / RRP *



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