



innovaphone
CONNECT 2026



innovaphone

CONNECT 2026

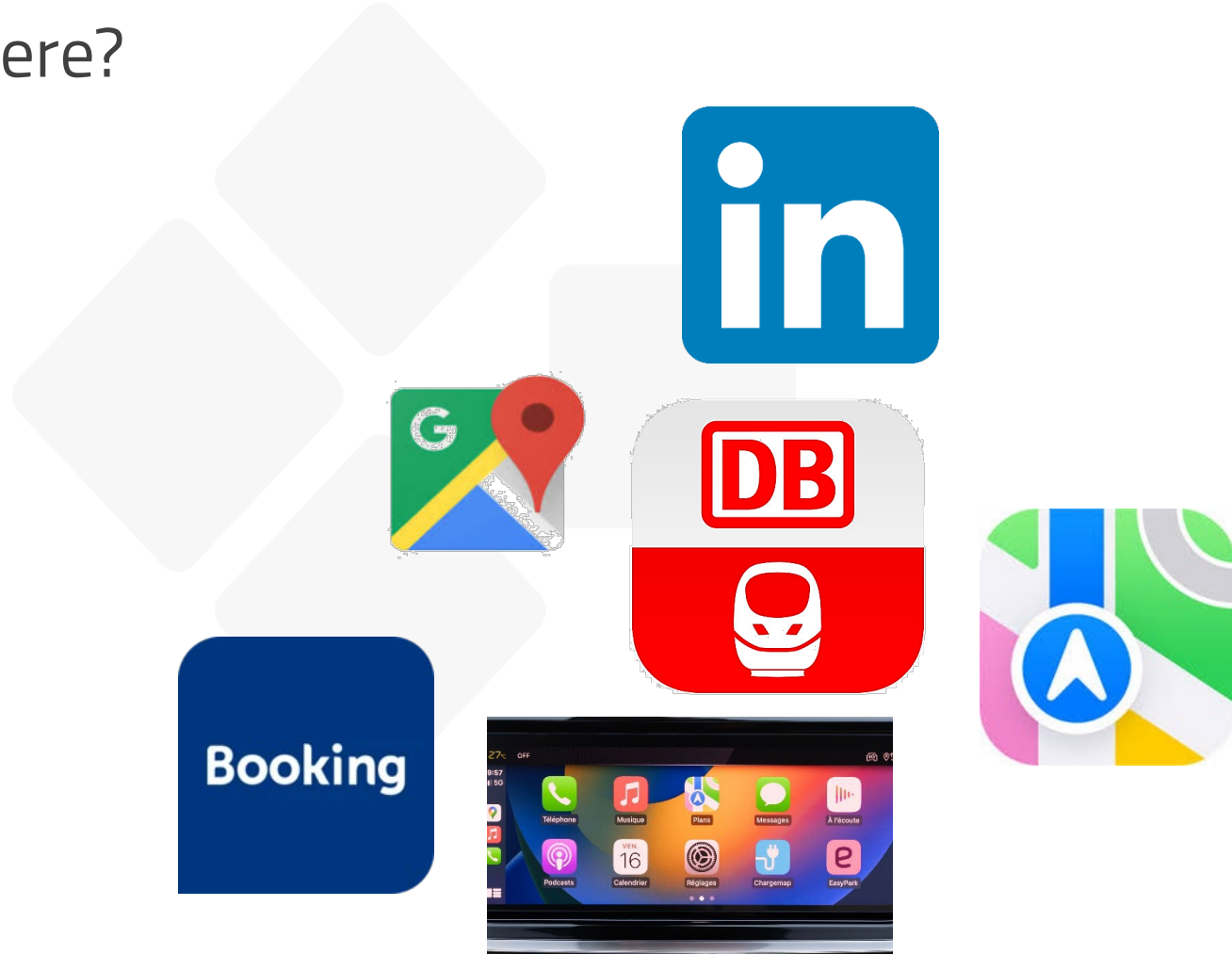
AI That Makes Work Easier – What's Already Possible Today

Fabio Verde / Lars Dietrichkeit



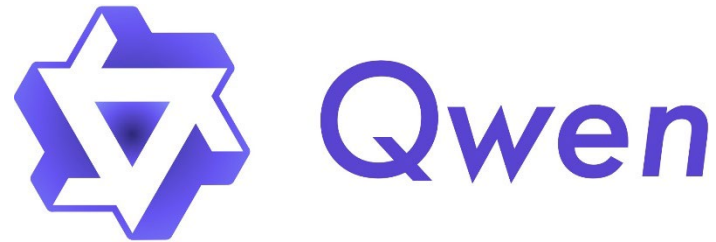
Are you here consciously?

- How did you get here?
 - Social Media?
 - Arrival?
 - Overnight stay?





Future



What will the future look like?

- Perhaps—how we want the future to look like! 🤖
- Like we want to!
- How do we want to live (together)?
- What values are important to us?
- How will we use technologies, and where should they take us?





innovaphone

CONNECT 2026

Where is AI already saving
time today?



Where AI Really Saves Time

Examples:



Email Summaries



Meeting Notes



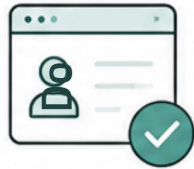
Automatic
Protocols



The Search for
Knowledge



FAQ –
Automation



CRM
Documentation



Translations



Suggested Texts

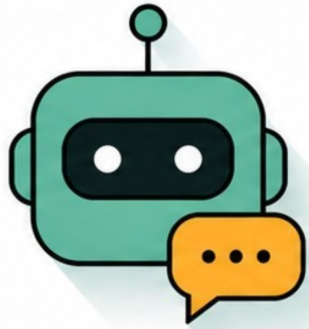


“AI does not save 100% of the work,
but often saves 40–70% of the time on routine tasks.”





AI in Business Communications



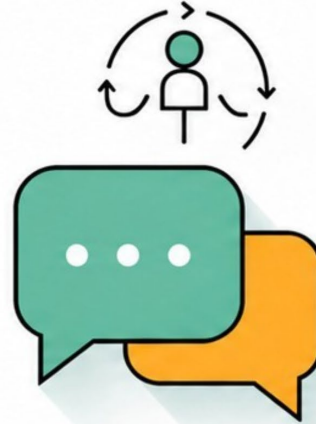
AI Bot

- First-Level Support
- Answers common, standard questions
- Simple searches & information retrieval
- 24/7 availability
- Relieves agents



AI-assisted meetings

- Automatic Summaries
- Task Detection
- Follow-up Creation
- Translations
- Live Subtitles



KI in the chat

- Intelligent response suggestions
- Automatic prioritization
- Summarization of long chats





AI in the Contact Center

- Conversation Summaries
- Automated Sentiment Analysis
- Ticket Creation
- Knowledge Base Suggestions





Discussion Questions

  Where would you currently NOT deploy AI in your company?

and:


  What is your biggest concern regarding AI?



Are they topics such as:




Data Protection



Mistakes



Dependence



Humanity





AI & Data Protection – A European Perspective

Many are afraid of:



Forced Cloud Adoption



Data leakage



US providers



GDPR Issues



**"AI yes -
but controlled,
secure, and
business-ready."**

Topics:



Local Models



Private AI



On-Premise



European Data
Storage



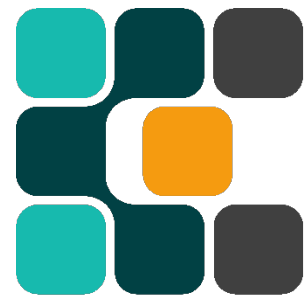
Controlled
company data





The Future of Work with AI





innovaphone

CONNECT 2026

And what does innovaphone?



Where are we currently using AI ourselves?

Marketing

Development

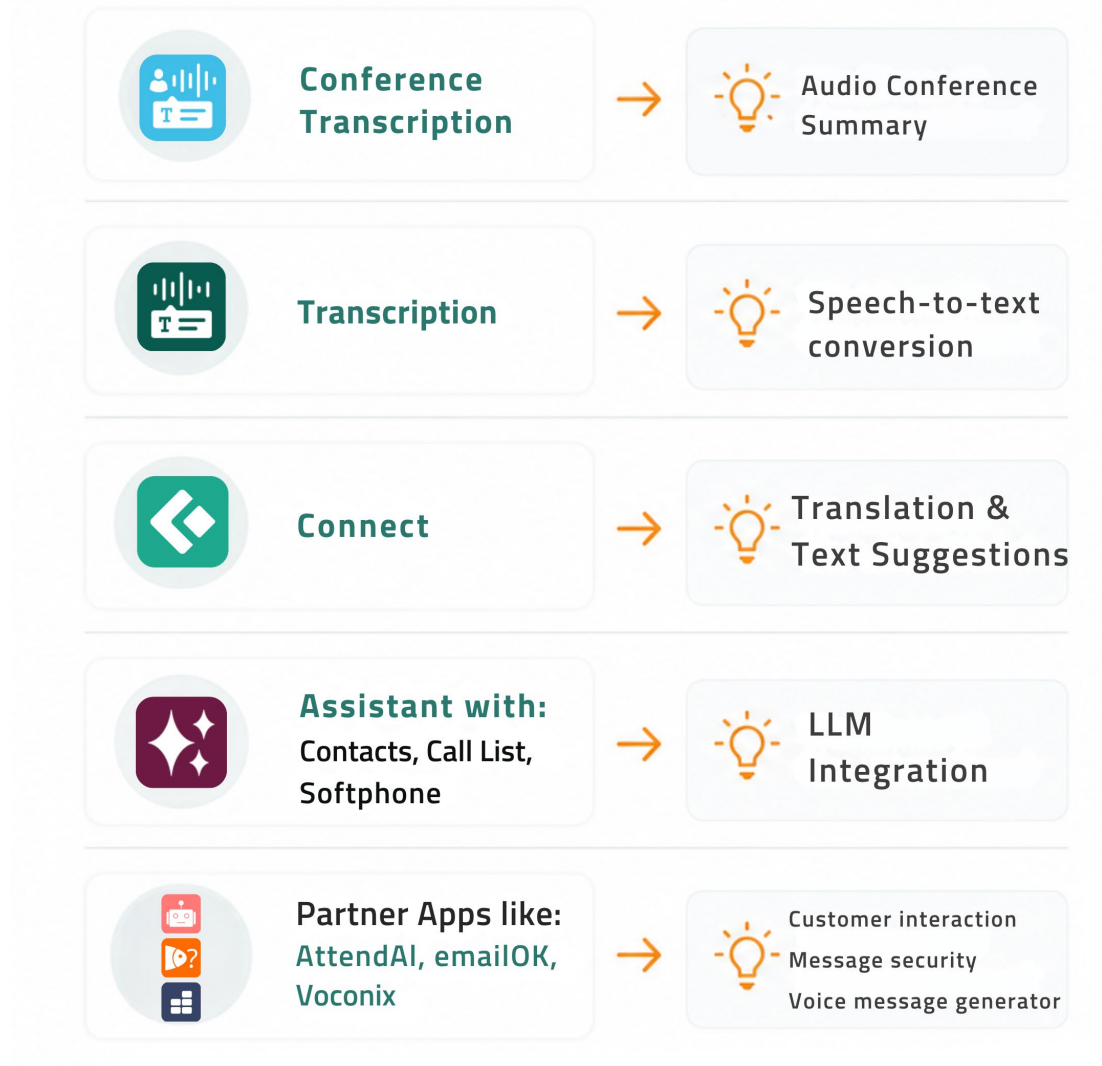
Sales

Support /
Techserv





innovaphone's Positioning





Fabio Verde

Sales

✉ fve@innovaphone.com

☎ +49 7031 73009 664

in [Fabio Verde](#)



Lars Dietrichkeit

Business Development

✉ ldi@innovaphone.com

☎ +49 7031 73009 30

in [Lars Dietrichkeit](#)

