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more than communication

Case Study

innovaphone Cloud
Highly Available and Customizable Infrastructure

"With innovaphone myApps Premium Cloud, we deliver the exact applications our customers need. The platform is secure, flexible and tailored to individual requirements."

Gerrit Jürgensen | Product Manager UC at Dataport



Dataport is a public IT service provider based in Altenholz near Kiel, Germany. The company supports state governments, municipalities and public institutions in their digital transformation journeys. It delivers modern IT and communication solutions across the public sector.

With over 6,000 employees across seven locations, Dataport provides sovereign cloud services and secure IT applications. These solutions support critical sectors such as justice, tax administration and law enforcement.

dataport

GET IN TOUCH

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Many public administrations struggle to adapt their infrastructure to an increasingly digital workplace. Legacy PBX systems and a lack of integrated communication channels slow down daily operations. Limited options for remote or mobile work further restrict collaboration across different locations.

At the same time, Dataport maintains strict standards for data privacy, IT security and service availability. The organization needed a modern Unified Communications (UC) solution. The future platform would have to combine advanced collaboration tools with the rigorous compliance requirements of the public sector.

With innovaphone myApps, Dataport provides its customers with a powerful, future-proof communication platform. This solution consolidates cloud telephony, chat, video conferencing, presence management and collaboration tools into a single interface. Employees now communicate and collaborate efficiently from any location.

Since the solution operates in the cloud, public institutions benefit from a highly available infrastructure. The platform receives continuous updates and scales effortlessly. Furthermore, innovaphone myApps Cloud meets the highest data protection standards. It enables public organizations to adopt flexible hybrid work models and improve long-term digital teamwork.

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Key Benefits at a Glance:

- High availability and geo-redundancy for mission-critical communication
- Hybrid work readiness for seamless use in the office, at home or on the go
- Unified user experience (UX) for voice, chat, video, presence information
- GDPR-compliant data processing with strict "Made in Europe" security standards
- Scalability tailored to the size of the respective public institution
- Deployment flexibility via the myApps Cloud or hybrid model
- Continuous innovation through automatic updates and feature rollouts
- Seamless integration with existing IT environments and directory services

INDUSTRY:

Services | IT & Communications Solutions

CUSTOMER:

Dataport
7 Locations
> 6000 Employees

SOLUTION:

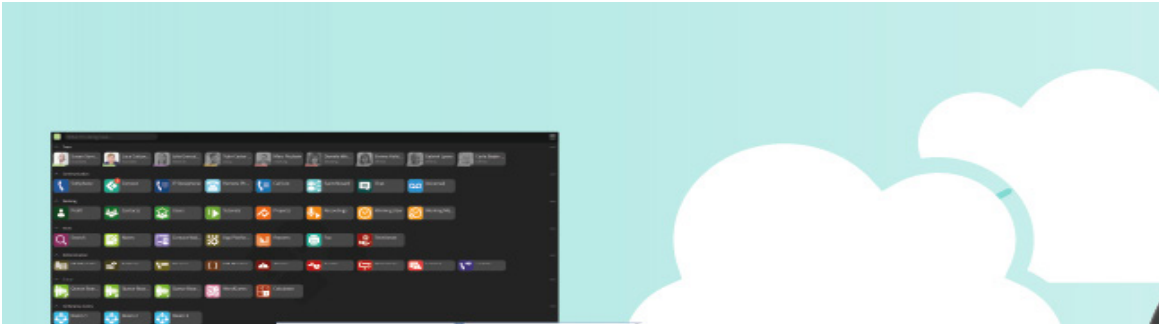
innovaphone Cloud:
Flexible, secure and customized to meet individual customer requirements.

KEY BENEFITS:

- **High availability and reliability**
- **Flexible use in the office, while teleworking or when on the go**
- **Standardized UI**
- **GDPR-compliant data processing**
- **High security standards**

innovaphone myApps Cloud empowers public institutions to modernize their workflows. It enhances cross-departmental collaboration while meeting top-tier security and privacy regulations. The platform paves the way for efficient digital administration and enhances public sector collaboration.

According to Gerrit Jürgensen, Product Manager UC at Dataport, maximum flexibility is the main benefit: " ***With innovaphone myApps Premium Cloud, we deliver the exact applications our customers need. The platform is secure, flexible and tailored to individual requirements***"



Did we spark your interest?

You have questions concerning innovaphone myApps Cloud?
We always look forward to hearing from you. Use the QR code to visit our website & conveniently get in touch with us:

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