



Welcome to the Future of Hotel Communication



Make Sure Your Customers Enjoy a Great Stay



A relaxing getaway begins with smooth communications – among the team and with the guests.

innovaphone provides flexible communication and management solutions to enhance your organizational processes. This ensures an optimal guest experience with high-quality services. Versatile applications are accessible via one user-friendly interface, meeting all requirements for hotels & resorts in the hospitality sector.

With myApps, we have finally found a solution that can do everything: Direct billing, easy integration, seamless connection with our PMS and our phone system. This saves us time and money!"

Damián Melero
Chief Information & Technology Officer abba hotels

1. Connecting your Staff

- **innovaphone myApps** connects the entire staff with each other: At the reception, with housekeeping or for maintenance.
- **Clear communication** reduces waiting times and enhances services. Delays due to missed calls and confusion over responsibilities are a thing of the past.

2. Enhanced Customer Services

- The **Contact Widgets App** provides easy contact options for the visitors to your business website. These visitors can book their stay directly via web-based phone call, without 3rd party booking services or chatbots.
- **Check-in and check-out** can quickly be processed via video call to the reception as validation for self-check-in / self-check-out.

3. Your Guests Profit from more Convenience

- Guests can schedule wake-up calls with the **Wake Me Up! App** without even having to get in touch with the reception.
- Our reliable IP telephone system provides seamless connectivity between guests and staff: Internal requests as well as external calls are all managed quickly and effectively. Guests will enjoy professional services – no waiting times and no miscommunication.

4. Efficient Room Management

- The **Room Manager App** manages the check-in and check-out of hotel guests, as well as room cleaning, booking status and maintenance orders.
- Housekeeping is able to **update the status of cleaned rooms** directly and share this information with the reception in real time.



Wake Me Up!



Room Manager





Next-Gen Communication for Next-Gen Hospitality

5. Advanced Technologies

- innovaphone provides a **scalable IP phone system** that flexibly expands with your changing business needs. Whether your hotel grows or whether you would like to include new sites into the existing system, your communication remains reliable and secure.
- Maximum security and data privacy with the cloud and on-premise solutions by innovaphone.

6. Reduced Costs & Easy Integration

- Modern VoIP technologies reduce costs without affecting quality.
- innovaphone solutions can easily be integrated into Property Management Systems, creating a smooth workflow.

Get a flexible and high-end communication solution that will improve your business operations and elevate the guest experience to a new level.

Renowned hotels already rely on innovaphone:



Get in Touch with us!

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