



## innovaphone myApps Cloud

### A Cloud Full of Possibilities

innovaphone myApps Cloud provides customized and state-of-the-art solutions which perfectly match all requirements in enterprise communications: all-in-one, modular, for any device and across platforms.

### What does innovaphone myApps Include?

**Anything your business needs:** The IP telephone system innovaphone PBX and the UC solution from innovaphone are independent yet perfectly integrated components of the innovaphone myApps platform and are standardly included in the innovaphone myApps Cloud solution.

#### What this Means for You:

- **Typical functions for classic IP Telephony** including the possibility for (analog) connection of desk phones, smartphones, DECT solutions, etc.
- **State-of-the-art Unified Communications functionalities** such as audio and video conferences, application sharing / screen sharing, instant messaging and much more...
- **Various work and administration tools** such as CRM and Office integration, versatile reporting options, etc.
- **Fully integrated security mechanisms** such as the innovaphone Session Border Controller (SBC), innovaphone Reverse Proxy, end-to-end encryption and two-factor authentication.

**You will always have access to all applications anywhere, anytime and on any device. Select all the apps that you need and create your individual work and communication environment: easily and intuitively.**

# Examples for Individual Cloud Packages (per User)

	Starter	Basic	Advanced
<b>Flexible communications client myApps: browser-based and / or as desktop client</b>			
Presence status of the contacts	■	■	■
Access to internal phone book	■	■	■
Call history	■	■	■
Chat app (basic)	■	■	■
<b>IP PBX: Telephone system with phone numbers and extensions</b>			
e.g. call distribution, multiple waiting queues incl. ACD & IVR	■	■	■
Group functions, announcements, waiting loops and more	■	■	■
<b>Integrated apps</b>			
Contacts app (company directory)	■	■	■
Profile app (personal profile)	■	■	■
Users app (internal users)	■	■	■
Devices app (admin users)	■	■	■
Monitoring apps (Alarms app, Events app)	■	■	■
Files app (file management)	■	■	■
Tutorials app (tutorial videos)	■	■	■
<b>Integrations / interfaces</b>			
Outlook integration	■	■	■
WebRTC support	■	■	■
TAPI, LDAP, SOAP interfaces	■	■	■
Easy integration of web apps, e.g. via iframes	■	■	■
innovaphone SDK to integrate 3 <sup>rd</sup> party apps	■	■	■
SIP and H.323 federation	■	■	■
<b>Security</b>			
Integrated security protocols (SIPS, H.235, SRTP, AES, HTTPS, LDAPS)	■	■	■
High level of data protection: Use of data centers in the EU only	■	■	■
<b>Phone / Softphone</b>			
Phone app (operate a desk phone via computer)		■	■
Softphone app (softphone for computers, tablets, smartphones, laptops)		■	■
Dial, hang up, hold, park, toggle, 3 party conference and more		■	■
<b>UC package</b>			
Video calls incl. 3 party conference			■
Application sharing / screen sharing			■
Mobile integration (One Number concept...)			■
Fax app (incl. Fax2Mail)			■
Voicemail			■
RCC app (Remote Call Control)			■
<b>flexible contract term - can be terminated any time</b>			
Updates and upgrades included	■	■	■

## Additional Options (Selection):

- Hardware rental: E.g., innovaphone IP101 IP phones or other models
- Switchboard app: Operator workstation
- Conference app: Easy management of virtual conference rooms
- Reports app: Call analytics & monitoring
- 3<sup>rd</sup> party apps / software products
- Compatible 3<sup>rd</sup> party phones, other SIP devices

## Please Note:

- The suggested configurations are for illustrative purposes and do not represent fixed packages. Apps and licenses can be selected flexibly.
- The individual functions of the starter package, basic package and advanced package can be adjusted flexibly as required.
- The offer does not include a SIP trunk.
- Billing of the cloud package is carried out via innovaphone Service Credits (iSC).
- Minimum use per cloud instance: 500 iSC / month.