

# innovaphone myApps

## Work with myApps

Enhance your efficiency and collaboration with innovaphone myApps and the suitable myApps tools for your business. Search queries can easily be created and Favorites can be managed conveniently. All Favorites are displayed with their Presence status so that you can quickly check whether and when another participant is available.



## Communicate with myApps

Discover the ideal communication experience with innovaphone myApps and its variety of effective communication apps. Telephony, Chat, Conferencing, Fax and much more: anywhere, anytime and on any device. Communication has never been as easy as today!



## myApps for Administrators

With innovaphone myApps, administrators of installations have quick access to various apps for administrative tasks and the configuration of an installation. Everything is managed in one central client and via one single interface. myApps is platform-independent and allows administrators to service devices and manage the installation via remote control on any device (e.g. computer, laptop, smartphone, tablet) so there is no need to be present on site to detect and fix problems.



## Find your App

All innovaphone apps as well as 3rd party apps available for innovaphone myApps are listed in the innovaphone App Store.



The **Phone app** includes all typical functions of traditional IP telephony, in addition to **video telephony** and **Application Sharing**. The user can further send an **instant message** to individual users or to a group directly via the interface of the Phone app.



The **Softphone app** is a fully functional softphone and will turn any device into a telephone. It includes all typical IP telephony functions as well as **video telephony** and **Application Sharing**. The standard Web Real-Time Communication (**WebRTC**) and the innovaphone **Mobility solution** are integrated by default into the Softphone app.



The **RCC app** is used to initiate and receive phone calls via myApps with your **personal business extension** on any end device. Users can always be reached at the same extension number via the configured end device and the caller ID transmitted with outbound calls to the called party will always display the user's personal extension (**One Number Concept / Mobility solution**).



Participate in online **audio and video conferences** using the **Conference app**, no matter where you are. Online events and virtual presentations can be set up and managed quickly for remote virtual meetings.



The innovaphone **Switchboard app** enables professional call switching on the innovaphone PBX for easy **call management** of inbound calls – whether for one single business site or distributed systems, and either on-premises or from the cloud. Inbound calls can quickly be processed and transferred to the suitable destination.



Chat to any other user with the innovaphone **Chat App**. The app provides a **secure messenger solution** for any business and is compliant with all security and privacy guidelines.



The innovaphone **myApps** communications client is the **intelligent workplace solution** for anyone who is continuously in touch with colleagues, partners and customers. myApps bundles versatile UC applications plus virtual collaboration tools under one single, unified interface so that users can quickly access apps to communicate, work and administrate with. The client is either browser-based or can be installed as a native client. With the **Office Integration**, users can further always check the **Presence** status of their colleagues.

## Unified Communications Highlights - Included in myApps



### Wireless & Analog Adapters

**IP1203 | IP1203e | IP1203/4 | IP1203/4s**

- Single- or multi-cell DECT base station with 4 or 8 channels
- IP DECT gateways and base station
- Ethernet 100 Mbit PoE
- Mains adapter

**IP64 | IP65**

- DECT phone
- Protection class IP40 (IP64)
- Protection class IP44 (IP65)

**d81**

- Sturdy IP DECT phone
- Protection class IP65

**IP73**

- WiFi phone
- Protection class IP44

**IP29-20**

- 20 analog FXS (RJ-11)
- 1 x Gigabit Ethernet

**IP29-8**

- 8 analog FXS (RJ-11)
- 1 x Ethernet 100 Mbit

**IP29-4**

- 4 analog FXS (RJ-11)
- 1 x Ethernet 100 Mbit

**IP29-2**

- 2 analog FXS (RJ-11)
- 1 x Ethernet 100 Mbit

### Queue Monitor & Security

**innovaphone Queue Monitor**

- Overview of utilization of the innovaphone PBX in real-time
- Monitoring and management of waiting queues
- Configurable early warning and alarm system
- Post-processing individually adjustable

**Security**

- The innovaphone **Session Border Controller (SBC)** provides reliable protection against attacks
- Attacks are detected and averted at an early state with the innovaphone **Reverse Proxy**
- Security protocols such as **DTLS SRTP and ICE (STUN + TURN)** ensure end-to-end encryption
- Two-factor authentication** reliably prevents unauthorized account access



### Gateways & IPVA

**IP0011**

- 2 x Gigabit Ethernet
- Internal slot for SSD / mSata
- 30 Soft Conferencing channels
- 120 SIP channels

**IP811**

- 5 x BRI
- 10 Voice channels
- 10 Soft Conferencing channels
- 120 SIP channels
- 2 x Gigabit Ethernet
- Internal slot for SSD / mSata

**IP3011**

- 1 x PRI
- 30 Voice channels
- 30 Soft Conferencing channels
- 120 SIP channels
- 2 x Gigabit Ethernet
- Internal slot for SSD / mSata

**IP6013**

- 4 x PRI
- 60 Voice channels
- 60 Soft Conferencing channels
- 240 SIP channels
- 2 x Gigabit Ethernet
- M.2 SSD slot

**IP311**

- 4 x FXO
- 2 x FXS
- 6 Voice channels
- 5 Soft Conferencing channels
- 75 SIP channels
- 2 x Gigabit Ethernet

**IP1130**

- 1 x PRI
- 30 Voice channels
- 30 Soft Conferencing channels
- 2 x Gigabit Ethernet

**IPVA (innovaphone Virtual Appliance)**

- Supports VMware and Hyper-V
- CPU: 2.66 GHz (single Core used only)
- RAM usage: min. 64 MB, max. 3 GB
- Default HDD usage: 1 GB
- 60 Soft Conferencing channels
- 120 SIP channels

**IP411**

- 2 x BRI
- 2 x FXS
- 4 Voice channels
- 5 Soft Conferencing channels
- 75 SIP channels
- 2 x Gigabit Ethernet

**IP511**

- 4 analog FXS (RJ-11)
- 2 x Gigabit Ethernet
- Internal slot for SSD / mSata
- 10 Soft Conferencing channels
- 120 SIP channels

**innovaphone myApps Cloud**

The commercial flexibility and technological ease of our cloud solution allow for the full spectrum of functions of our universal work and communication platform innovaphone myApps.

**What this means for you:**

- Typical functions of classic IP Telephony
- State-of-the-art Unified Communications functionalities
- Various work and administration tools
- Fully integrated security mechanisms



### IP Phones

**IP101**

- Monochrome / LCD display
- Mains adapter or PoE

**IP222**

- Color display 320 x 240 pixels
- 16 function keys
- 32 partner keys

**IP102**

- Monochrome / LCD display
- 1 x USB 2.0 port for headset connection
- 2 x Gigabit Ethernet

**IP232**

- Color display 480 x 272 pixels
- Touchscreen
- 16 function keys
- 32 partner keys

**IP111**

- Color display 320 x 240 pixels
- 16 function keys
- 32 partner keys

**IP150**

- Display 128 x 64 pixels
- Weather and shock resistant housing
- Extra loud ringer
- Prepared wall mounting

**IP112**

- Color display 320 x 240 pixels
- 16 function keys
- 32 partner keys
- 1 x USB