



innovaphone as a company and what we do:

In the 90s, we started off with phone systems in the field of IP. As times have changed, the requirements for telephony, video telephony, chat & more have also evolved. Today, our solutions cover the full range of enterprise communications. Our hardware and software products are developed in Germany. We are a solid, mid-sized company managed by the owners and financed entirely with private funds.

For our Technical Support Team in Sindelfingen / Hanover / Gummersbach (Germany), we are now hiring:

Technical Support Specialist (m/f/d)

Your tasks will be following:

- Our team directly at the manufacturer is the last resort if technical problems occur
- We support our partners with technical issues, questions and with the configuration of our own products
- Since our customers come from different industries and branches, we develop concepts together with our partners in order to implement challenging requirements in areas such as aviation, the financial sector, retail, and many others
- We reproduce configurations and scenarios of customers in our test labs to investigate problems and errors with the concepts

Join our Technical Support Team if you:

- Have completed an apprenticeship or a degree in the field of computer science or if you have professional experience with IP networks / IP telephony
- Are interested in new technologies and motivated to learn new things
- Try to solve problems independently and like to communicate with your colleagues

What we have to offer:

- A permanent contract, 30 days annual leave and flexible working hours
- An international team with colleagues from all over Europe
- If interested, the opportunity to also get involved in other departments (software / hardware development, trainings, etc.)
- Transparency within the company and open doors for all your questions, ideas and suggestions
- Much more such as financial perks for the company ticket, e-bike, etc.

Are you ready to tackle new tasks?

Please send us your application via e-mail to Nicole Hofmeister: jobs@innovaphone.com . Please state your salary expectations and your earliest possible start date.



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innovaphone

communicate. connect. collaborate.

